

Nevele Grande

RESORT & COUNTRY CLUB

Directory of Guest Services

Nevele Grande

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About the Nevele

In the late 1800's a group of eleven school teachers were looking for the ideal place to hold their summer retreat. During their trek through the Shawangunk Mountains, they came upon a waterfall so beautiful and perfect that they named it after their own group by spelling the word "eleven" backwards.

Upon their return the following year, a nearby farmer offered the eleven teachers meals at his home. In the years that followed, this most hospitable farm family built a guest house for the returning teachers and their families and friends.

Word of the NEVELE FALLS and the warmth of the mountain farm family soon spread. To accommodate the growing numbers of people attracted to the promise of scenic beauty and gracious hospitality, a boarding house was built on the farm in 1901 and named "Nevele Acres".

Over the years the NEVELE GRANDE has grown from a "summer camp" operation to a year-round resort, and conference center. Unparalleled innovations in luxury, beauty, service and facilities, as well as superb guest rooms and outstanding recreational facilities, have been combined to ensure our guests a most exquisite setting. Be it business or pleasure, the NEVELE GRANDE is the perfect choice. We appreciate your selection and look forward to hosting you again in the future.



Suggested Safety and Security Procedures

Your comfort, safety and security are of the utmost concern to us. Please take a moment to review the following suggestions regarding this matter.

Keep your vehicle locked at all times and do not leave money or valuable items visible inside your vehicle.

In room safes as well as safety deposit boxes are available for your use at no charge. Do not leave money or valuable items in your room unless secured properly.

For additional security, utilize the deadbolt lock provided on the door. In accordance with fire safety rules, the deadbolt lock is automatically released when you press down on the door handle from inside your room.

Do not admit anyone to your room without asking for identification. If there is any doubt about the person's true identity, please dial the hotel operator for security.

Do not give your room key to anyone and be sure to leave it at the Front Desk upon departure. In the event you have misplaced your key, please notify the Front Desk, Ext. 126, so that a new key card may be issued. Identification may be required.



Hotel Directory

Art Gallery	652
Bar, Lobby	567
Bar, Outdoor Pool	510
Bar, Safari Lounge	582
Beauty Shop	656
Bell Captain	550
Coffee Shop	581
Coffee Shop, Chalet	542
Coffee Shop, Snackquabana	568
Convention Services	188 / 189
Dining Room	583
Doris' Boutique	657
Emergency	0
Fitness Center	554
Front Desk	126 / 127
Front Gate	560
Gift Shop	651
Golf Pro Shop	561
Group Sales	194
Health Club, Men	554
Health Club, Women	554
Horseback Riding	658
Housekeeping	563
Kinetics Cosmetics	655
Massage	554
Nightclub, Stardust Room	580
Photographer	654
Pool, Outdoor	557
Pool, Indoor	556
Racquetball	501
Reservations	1900
Security	0
Skate Shop	660
Ski Shop	659
Stables	658
Teddi's Jewelry Shop	579
Tennis, Indoor	501
Tennis, Outdoor	502
Transportation	506

<i>Maintenance</i>	In the event you should find something that is not in proper working order, please alert the Front Desk at Ext 126 or 127 and one of our maintenance professionals will assist you.
<i>Medical Services</i>	Ellenville Regional Hospital 845-647-6400.
<i>Messages/ Voicemail</i>	If a message is received it will be kept in voice mail and the flashing light on your phone will be activated. To retrieve messages touch the message button on your phone and follow the voice prompts.
<i>Newspapers</i>	Available at the Gift Shop, Ext. 651.
<i>Safety Deposit Boxes</i>	Available complimentary at the Front Desk.
<i>Sales Office</i>	For group rates, accommodations and assistance, contact the sales office at Ext. 194 or 195.
<i>Security</i>	To report a security issue, please contact the hotel Operator, "0"
<i>Superintendent of Services</i>	Ext. 550.
<i>Vending Machines</i>	Located near the video arcade, ground level in the main building, as well as on the lobby level of The Tower and Golden Gate buildings.
<i>Video Arcade</i>	Located on the ground floor of the main building.
<i>Wake-Up Calls</i>	Touch the wake-up call button on the phone and follow the voice prompts.



<i>Airlines</i>	American Airlines	1-800-433-7300
	ASA/Delta Connection	1-800-282-3424
	Comair/Delta Connection	1-800-354-9822
	Midway Airlines	1-800-446-4392
	United Express	1-800-241-6522
	US Airways Express	1-800-428-4322
<i>Airport</i>	Resnick Airport	(845) 647-8401
<i>Alarm Clocks</i>	In all guest rooms.	
<i>Area Maps</i>	Available at the Front Desk.	
<i>ATM Machine</i>	Located in the Main Lobby.	
<i>Audio Visual Services</i>	For a complete list of services and charges, Contact our Convention Services Department at Ext. 188.	
<i>Babysitting</i>	Contact the Front Desk for assistance at Ext. 126.	
<i>Bell Service</i>	For assistance with luggage handling and storage availability contact the Superintendent of Services at Ext. 550.	
<i>Car Rentals</i>	For further information contact the Superintendent of Services at Ext. 550.	
<i>Check-in Time</i>	Check-in time is 3:30 pm. Arrangements can be made to store your luggage should you arrive prior to that time.	
<i>Check-out Time</i>	Check-out time is 1:00 pm. Express check-out is available. For further information contact the Front Desk at Ext. 126 or 127.	
<i>Credit Cards</i>	We accept American Express, Visa, MasterCard, Diners Club and Discover.	
<i>Cribs</i>	Are offered complimentary and are available through Housekeeping, Exit 563.	
<i>Emergencies</i>	Dial "0".	

Fax Service

The hotel fax number is: 1-845-647-9884. Charges apply for all incoming and outgoing faxes. Contact the Front Desk at Ext. 126 for details.

Fire

Contact the hotel operator "0" immediately to report a fire. Please see the "**Hotel Fire Safety**" section of this directory for further instructions.

Florist

Contact the Superintendent of Services at Ext. 550 for a listing of local florists.

Front Desk

Ext. 126 or 127 Nevele Grande West.

General Information

Contact the Superintendent of Services at Ext. 550 for brochures, menus, transportation schedules, travel information and directions.

Housekeeping

Our Housekeeping Department will be happy to supply special items including cribs, rollaway beds, extra hangers, pillows and blankets. Irons and tabletop ironing boards are also available upon request. Contact housekeeping at Ext. 563.

Houses of Worship

Contact the Front Desk at Ext. 126 or 127 for locations of the nearest churches and synagogues.

In Room Safes

Safes are located in the closet of each guest room. Follow the directions located on the door of each safe. Should you need further assistance, dial "0" and an operator will assist you.

Lost and Found

Inquiries regarding lost articles should be directed to the Front Desk at Ext. 126 or 127.

Mail and Packages

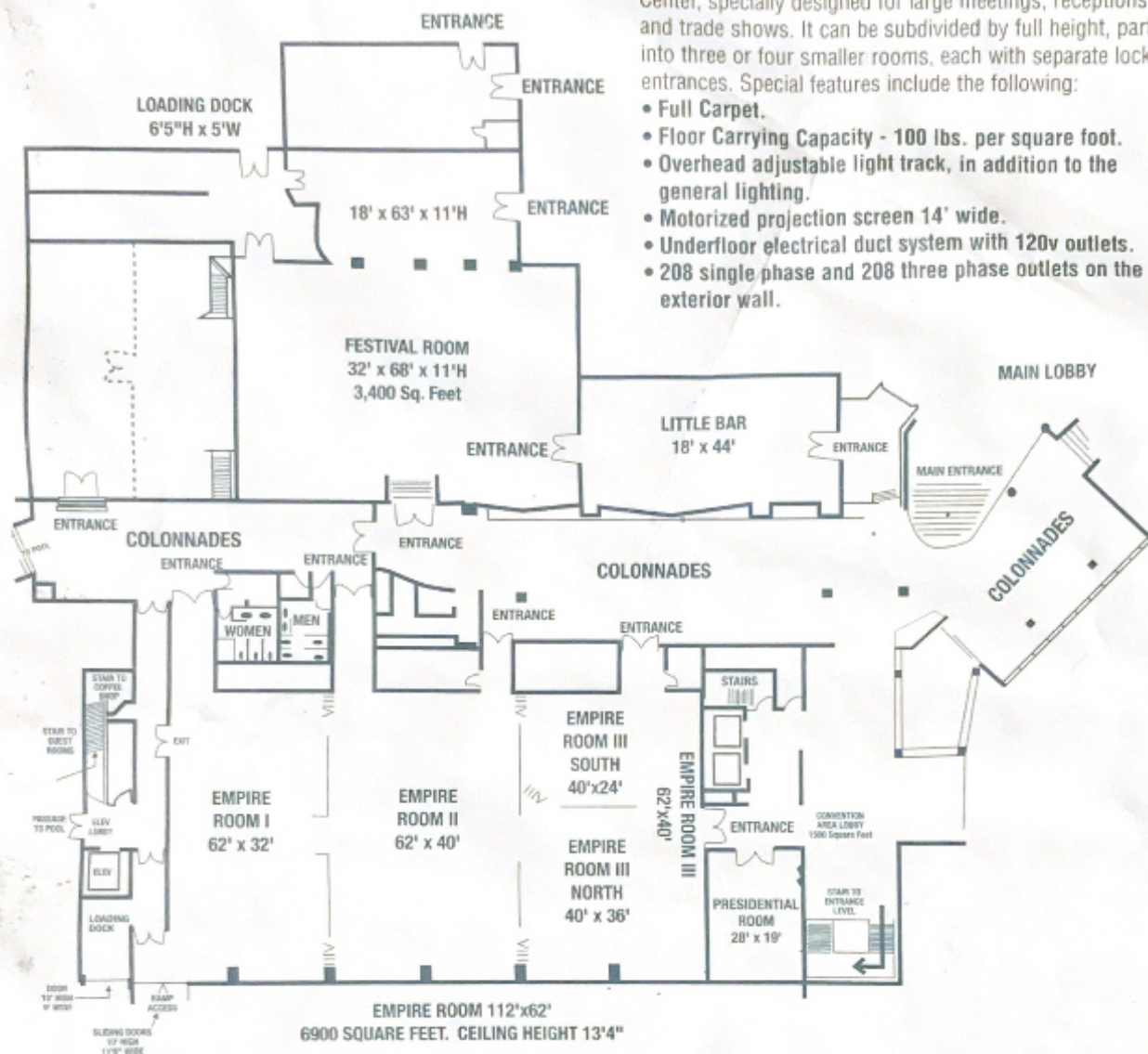
Mail and packages may be picked up or dropped off at the Front Desk.



The Nevele Conference Center

The **EMPIRE ROOM** is a clear unobstructed Conference Center, specially designed for large meetings, receptions and trade shows. It can be subdivided by full height, partitions into three or four smaller rooms, each with separate lockable entrances. Special features include the following:

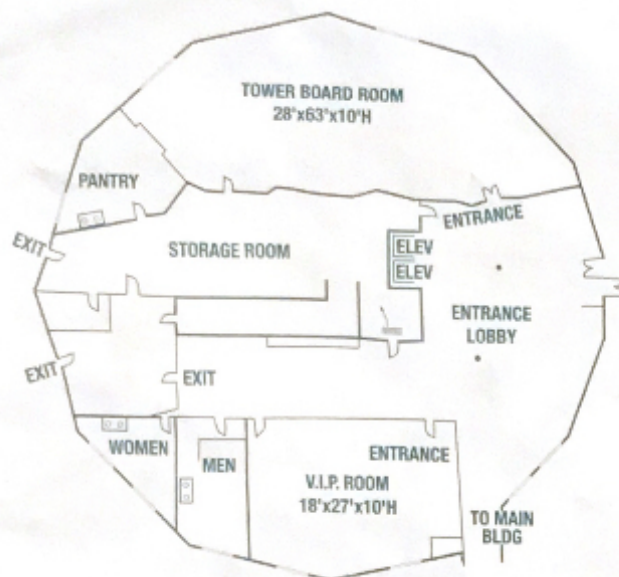
- Full Carpet.
- Floor Carrying Capacity - 100 lbs. per square foot.
- Overhead adjustable light track, in addition to the general lighting.
- Motorized projection screen 14' wide.
- Underfloor electrical duct system with 120v outlets.
- 208 single phase and 208 three phase outlets on the exterior wall.



FUNCTION ROOMS: All are air conditioned and heated.

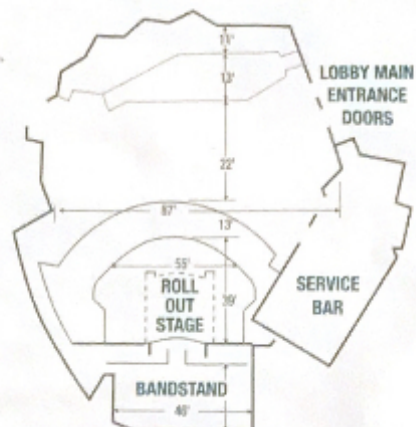
Rooms				
Partial Listing	Auditorium	Classroom	Dimensions	Ceiling Heights
Stardust Room	—	1000	98'x87'	22'6"
Festival Room	400	180	88'x50'	11'0"
Safari Lounge	—	250	65'x50'	8'5"
Little Bar	60	32	44'x18'	10'2"
Golden Gate Auditorium	250	120	58'x44'	10'4"
Tower Board Room	130	80	63'x28'	9'6"
Tower VIP Room	35	20	27'x18'	10'x0"

The following Function Rooms are located in our building.				
Rooms				
Lobby Level	Auditorium	Classroom	Dimensions	Ceiling Heights
Empire Room	850	550	112'x62'	13'4"
Empire Room I	225	140	62'x33'	13'4"
Empire Room II	275	190	62'x40'	13'4"
Empire Room III	275	190	62'x40'	13'4"
Empire Room South	90	60	40'x24'	13'4"
Empire Room North	130	80	40'x38'	13'4"
Presidential Room	54	32	28'x19'	13'4"
Lower Level				
Congressional Room I	54	32	30'x20'	8'10"
Congressional Room II	54	32	30'x20'	8'10"
Embassy Room	54	32	30'x20'	7'11"

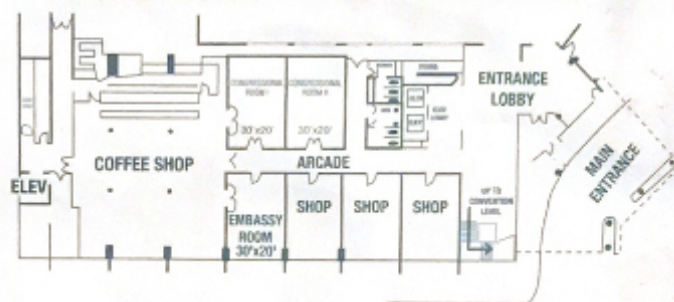


TOWER MEETING FACILITIES

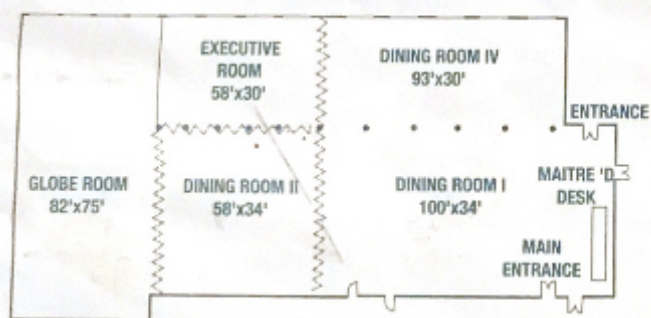
STARDUST ROOM



EMPIRE WING — LOWER LEVEL



GOLDEN GATE MEETING FACILITIES



DINING ROOM

